

Welcome to Heritage Memorial Funeral Home & Crematory

Every family's goodbye is different, so at Heritage Memorial Funeral Home & Crematory we're dedicated to providing you an exceptional level of personalized service to ensure your arrangements will be as unique as your loved one. From cremation to burial, and life celebrations to permanent memorialization, we have the trusted experience to provide options that truly meet your needs - not suggestions that merely add expense.

Regardless of circumstances or budget, we are here to help you with all the things you never thought you'd have to do for your loved one – insurance, social security, banks, veterans benefits and more. That's why you can always expect thoughtful, caring, and surprising affordable service when you call Heritage Memorial. We're here to help you navigate important decisions 24 hours a day, 7 days a week, 365 days a year.

A History of Caring

Heritage Memorial Funeral Home was founded in 1994 by Rabun O. Smith who previously had 47 years' experience in the funeral industry, 41 of those being a fully licensed funeral director and embalmer. Rabun Smith moved to Warner Robins in 1969 and went into partnership with Mr. Lamar Christopher to form Christopher-Smith Funeral Home. After Mr. Christopher's retirement in 1979, Smith bought out his share of the funeral home. During this time Smith also served as president of the Georgia Funeral Directors Association in 1987.

In 1988 Smith sold Christopher-Smith Funeral Home and continued to serve families in the community for six more years until retiring. After enjoying retirement for a few years, Smith decided that he wanted to go back into the funeral business and opened Heritage Memorial Funeral Home in 1994 with Clinton W. Tanner. Today, Smith's daughter, Kimberly S. Harris, is still involved with the business caring for families and serving the community.

Honoring Life

Your loved one was unique, and they deserve to be honored in a way that represents them at their best. Honoring life with Heritage Memorial Funeral Home & Crematory means that you'll have help throughout the entire process of designing a funeral, life celebration or memorial service that will truly honor your family member or friend.

There are countless ways to honor the life of your loved one, and many options to create a personalized, unique memorial service.

Let Heritage Memorial Funeral Home & Crematory Help You Celebrate a Life

A life celebration isn't limited to the traditional arrangements of a funeral. Unbound by social expectations, a life celebration meets the emotional expectations of guests, while providing a healthy atmosphere in which to share memories, laugh at the good times, and connect with friends and family in remembrance.

A life celebration is usually designed around things that were held close to the heart of the deceased; a favorite color, a treasured song, and where they felt most at home. Rather than being limited by a sit-down service, you can design your life celebration as an active memorial.

Let guests mingle over refreshments, look over comforting photos together, and allow them to remember their friend or family member in a meaningful way. For guidance through the arrangement process, we're always available to ensure that every detail of your loved one's celebration is perfect.

What Makes a Life Celebration Complete?

A life celebration, or memorial service, is similar to planning a funeral in the way that they are usually planned quickly and in a time of great difficulty for those actually doing the planning. However, many of these celebrations occur because of the funeral arrangements left by the deceased, meaning that family members and friends work together to overcome obstacles and make their final wishes come true.

Where Can a Life Celebration Be Held?

The life celebration can be held wherever feels most natural to friends and family. If your loved one thrived on traditions, a funeral home might be a more suitable location. However, a life celebration can be held in a family home, outdoors, or anywhere that friends and family feel comfortable paying their respects.

Families choose to host life celebrations instead of a funeral simply because they can be customized to best honor the life of their loved one. By partnering with us to create a celebration of life for yourself or your loved one, you can find peace knowing that your service will be unique.

Celebrant

In our modern society, fewer people are choosing to hold traditional funeral services in a local church or religious establishment. Instead, more families are deciding to have a memorial service or a celebration of life, overseen by a celebrant.

A celebrant is an experienced storyteller who develops, organizes, and officiates meaningful personal ceremonies. A celebrant focuses the celebration around how the person lived their lives, their personality traits and the memories their love ones hold dear. Whether you're holding a memorial service in your backyard or are planning a small gathering for a celebration of life at the beach, a celebrant can help you create the perfect ambiance for celebration and remembrance.

Tribute Videos to Showcase a Lifetime of Beauty and Joy

Life is filled with photos, videos, and graphics that capture our most amazing moments. From wedding photos to candid family snapshots throughout the years, we skillfully piece together your most precious memories to create a tribute video to a life well lived.

These videos allow friends and family to gather and reflect on the achievements of their loved one and to laugh at the good moments. This video can be released to the family to keep as a keepsake, along with copies as gifts for relatives and friends.

Honoring the Relationships Shared

At Heritage Memorial Funeral Home & Crematory, we're dedicated to helping to find the perfect way to celebrate the relationships that your loved one shared, honoring their unique personality and experiences.

From suggestions to enhance the memorial service to designing a tribute dedicated to what they loved, we'll be with you every step of the way.

A Website Worth Remembering

A memorial website is a modern way to notify others of a loved one's passing, allowing them to connect, honor, and celebrate the life of that special person. The Heritage Memorial Funeral Home & Crematory websites are high-quality and include the ability to share photos, videos, and individual messages of dedication and remembrance.

Personalized Printing for a Life Long Tribute

Continue remembering the special moments in your loved one's life even after their memorial service. We're proud to offer a range of personalized memorial service programs, bookmarks, prayer cards, and folders which may include your loved one's most treasured photos, poems, or prose.

ShareLife Page

ShareLife is much more than just a funeral.

ShareLife is a unique, complete approach to funeral planning that honors and celebrates the life of your loved one. Whether we're prearranging a funeral, planning a life celebration or helping you choose permanent memorialization, ShareLife combines a variety of products, services and options that transform traditional funerals into one-of-a-kind celebrations, making beautiful memories that last a lifetime.

ShareLife is not just one thing—it's everything we do to make your event both personal and unforgettable.

The ShareLife Difference

ShareLife services differ substantially from what the average funeral services providers offer. Instead of the cookie-cutter approach, we personalize an experience, focusing on the wellbeing of those left behind, including the entire family, as well as the community.

The ShareLife difference hinges on a human factor that's at the heart of everything we do. By focusing on relationships, empathy, compassion, listening and collaboration, we create a unique experience. We ask a lot of open-ended questions about the loved one we're planning to celebrate. We also do a lot of active listening. We're interested in your intimate memories, stories and the special qualities that made (or make, if you're planning ahead) your loved-one unique, including what really mattered most to the individual we plan to honor.

While we're fully capable of providing all the traditional funeral services you might expect (and we often do), we hope you'll come to us for something more—because collaborating with you to create a custom celebration of the life of your loved one is where we truly excel. Our focus is always on the relationship, the conversation and the collaborative creation of your special event.

Well-versed in the traditions of all faiths, we're here to accommodate your unique circumstances and help your family through this process, with a personal, meaningful tribute to your loved one.

ShareLife Advisors

At most funeral homes, you deal with a licensed funeral director who has passed a national board exam after being trained in the standard technical aspects of the field, like embalming, cremation, driving a hearse, and of course all the state and federal regulations and paperwork. What you often don't get is someone with these credentials and more—someone trained in the human component of each of these aspects of the experience—a thoughtful, caring specialist in communication, event planning, interviewing and anxiety reduction. With ShareLife, our Family Service Advisors—who are also licensed funeral directors—have all the usual training and much more. Each completes a proprietary process called ShareLife Provider Training, equipping them with all the skills they need to plan a unique and meaningful event that pays tribute to an individual with empathy and compassion. Each learns to engage in every family interaction with an intentional, patient, thoughtful and wholistic approach that's always personal and caring.



General Price List

These prices are effective as of April 11, 2024, but are subject to change without notice.

The goods and Services Shown Below are those we can provide to our customers. You may choose only the items you desire. However, any funeral arrangements you select will include a charge for our basic services and overhead. If legal or other requirements mean you must buy any items you did not specifically ask for, we will explain the reason in writing on 'the Statement we provide; describing the funeral goods and services you selected.

1. Basic Services of Funeral Director, Staff and Overhead \$2,585.00

This fee for our basic services and overhead will be added to the total cost of the funeral arrangements you select. This fee is already included in our charges for direct cremations, immediate burials, and forwarding or receiving remains.

This fee for our basic services and overhead will be added to the total cost of 'the funeral arrangements you select. This fee is already included in our charges for direct cremations, immediate burials, and forwarding or receiving remains. Includes the following: Staff available •24 hours daily to respond to the initial request for services; conference with the family or its representative and advise to determine desired service, to obtain vital statistical information for the required documents; Sheltering of remains for two days; coordinating the desired funeral service plans with: clergy, cemetery, crematory, and/or other parties; The preparation and filing of all necessary notices, authorizations, and permits with the governmental offices; Follow-up attention to related details connected with the service. In addition, this fee includes a proportionate share of our basic overhead cost such as: compliance with infectious waste management regulations and employee safety regulations mandated by governmental agencies; General administration and record keeping.

2. Embalming:

Except in certain cases, embalming is not required by law. Embalming may be necessary, however, if you select certain funeral arrangements, such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as direct cremation or immediate burial.

A. Embalming normal remains\$1,0	65.00
B. Embalming autopsied or organ donation remains	75.00

3. Other Preparation of Remains:

A. Cosmetology, grooming and dressing\$170.00)
B. Alternate Care of Remains:	
1. Bathing, surface disinfection for the identification prior to: Cremation, immediate Burial or Donation\$170.00	
2. Cosmetology and grooming, when receiving remains with viewing	
3. Shelter of Remains (per day)\$60.00	1
This charge is made on the 3rd day our facilities are used.	

4. Optional use of Funeral Home Facilities, Staff and Equipment:

May include the following: Securing obituary information for newspaper notices, if desired; Supervision by funeral director and staff for visitation and/or ceremony; Receiving an arrangement of flowers and other memorial tributes; Professional adherence to the rituals of designated religious faiths and/or fraternal orders.

A. Viewing and Visitation: <u>Select one (1)</u>	
1. Use of our facilities, Staff and Equipment: For the viewing and or visitation	\$415.00
2. Use of our Staff and equipment: For viewing and/or visitation at Another Local Facility	\$440.00
3. Additional nights after the 2nd night: For viewing and/or visitation	\$170.00

B. F

Funeral Ceremony: Select one (1)	
1. Use of Facilities, Funeral Director and Staff, including necessary equipment for:	
Services Using our Chapel	\$545.00
2. Use of Facilities, Funeral Director and Staff, including necessary equipment for:	
Church Services	\$545.00
3. Use of Funeral Director and Staff, including necessary equipment for:	
Characida Caminas	\$465.00

4. Use of Facilities, Funeral Director and Staff, including necessary equipment for:	
Memorial Services Using Our Chapel	\$465.00
5. Use of Funeral Director and Staff, including necessary equipment for:	
Memorial Services at another facility	
6. Webcasting C. Set Up & Clean Up Fee for Catering	
C. Set Op & Clean Op ree for Catering	
5. Automotive & Equipment:	
All transportation charges are for local service. Beyond a 25 Mile Radius add \$10.00 per loaded mile, per vi	ehicle.
A. Local Transfer of Remains to the Funeral Home.	
1. Within a 25 Mile Radius of the funeral home	•
2. Transfer of remains to or from the Atlanta Airport	
B. Hearse (Funeral Coach)	\$305.00
C. Family Vehicle	\$170.00
D. Pallbearer Vehicle.	
E. Flower Car / Utility Vehicle	
F. Additional Flower Car/Utility Vehicle	
6. Celebrant:	
A. Our celebrant works with your family to plan a personalized, meaningful service for your loved one. The	a calabrant will
officiate at the funeral service	
	\$200.00
7. Funeral Merchandise: A. Remembrance Package:	
1. Acknowledgment cards (per box of 25 cards)	\$40.00
2. Guest Register Book each from	
3. Memorial Folders: (each 100 folders)	
4. Custom Memorial Foldersfrom	
5. Crucifix	\$30.00
B. Caskets: from \$44	0.00 to \$13,275.00
A complete price list will be provided for your inspection prior to your selection at the funeral home.	
C. Outer Burial Containers: from \$1	,440.00 to \$4,995.00
A complete price list will be provided for your inspection prior to your selection at the funeal home. D. Cremation Urns:	¢00 00 to ¢5 005 00
A complete price list will be provided for your inspection prior to your selection.	\$90.00 to \$5,005.00
8. Receiving Remains from Another Funeral Home	
This charge includes: LOCAL TRANSFER of remains to our facility from ATLANTA AIRPORT, Basic Se	ervices of the
Director and Staff, and Hearse (Funeral Coach) to the place of disposition	anomonation of
<i>It does not include:</i> Merchandise, optional use of facilities, staff and equipment, embalming, and/or other premains if necessary.	reparation of
remains it necessary.	
9. Forwarding Remains to Another Funeral Home	\$4,690.00
This charge includes: : LOCAL TRANSFER of remains to our facility, embalming normal remains, cosmo	
and dressing, basic services of the funeral director and staff, local transportation of remains to Atlanta Airpo	rt.
10. Direct Cremations: from \$2,86	0.00 to \$8.840.00
If you want to arrange a direct cremation, you may choose an alternative container. Alternative container	
body and can be made of materials like fiberboard or composition materials (with or without an outside	
containers we provide are made of fiberboard and cardboard	
This charge includes: LOCAL TRANSFER of remains to our facility, basic services of the funeral director crematory fee.	and staff, and
It does not include: Merchandise (except as itemized below), optional use of facilities, staff and equipment	(the use of the
facilities for viewing or a funeral ceremony), embalming and other preparation of remains, if necessary.	
A. Direct cremation with a container provided by the purchaser	\$2,860.00
B. Direct cremation with Private View alternative container	
C. Direct cremation with Cardboard alternative container	· ·
D. Direct cremation with minimum cremation casket	\$4 180 00

E. Cremation fee	00
F. Mailing Fee for Cremated Remains\$150.00 & v	ıр

11. Immediate Burial: ______ from \$3,570.00 to \$16,845.00

This charge includes: LOCAL TRANSFER of remains to our facility, basic services of the funeral director and staff, bathing/surface disinfection for the identification prior to: immediate burial and hearse for LOCAL TRANSPORTATION to cemetery.

It does not include: Merchandise, optional use of Facilities, staff and equipment, embalming, and other preparations of remains if necessary.

A. Immediate burial with container provided by the purchaser\$	3,570.00
B. Immediate burial with minimum casket	
C. Immediate burial with any casket is this fee, plus the casket as selected	3,570.00

NOTICE TO CONSUMERS and DISCLAIMER OF WARRANTIES

These disclosures are made in compliance with the requirements set forth by the Federal Trade Commission. These prices have been computed according to the guidelines set forth by the F.T.C. Rule and in accordance with generally accepted practices by Heritage Memorial Funeral Home. Our funeral home makes no representation or warranties regarding caskets, outer containers, or other funeral goods sold by the funeral home. The only warranties express or implied, including the implied warranties of merchantability or fitness for a particular purpose, are extended by Heritage Memorial Funeral Home.

Miscellaneous Merchandise and Services

\$330 00 4 \$30E 00

Memorial Packages from \$220.00 to \$385.00 Register Book (standard) \$105.00 Memorial Folders (per 100) \$40.00 Personalized Memorial Folders (per 100) from \$105.00 to \$275.00 Acknowledgment Cards (per box) \$40.00 Catholic Prayer Cards \$1.00 ea Laminated Bookmarks \$6.00 ea Video Tributes (hard case) \$40.00 ea Video Tribute (sleeve) \$25.00 ea Casket Panel Inserts \$325.00 Disaster Pouch \$125.00 Combo Air Tray (for Air Transportation of Human Remains Only) \$155.00 Shipping Air Tray (for Transportation of Casketed Remains Only) \$155.00 Metal Shipping Container (Protective) \$380.00 Temporary Grave Marker \$30.00 Clothing \$115.00 to \$335.00 Solidified Remains \$1,995.00	Memorial Packages	from \$220.00 to \$385.00
Memorial Folders (per 100) \$40.00 Personalized Memorial Folders (per 100) from \$105.00 to \$275.00 Acknowledgment Cards (per box) \$40.00 Catholic Prayer Cards \$1.00 ea Laminated Bookmarks \$6.00 ea Video Tributes (hard case) \$40.00 ea Video Tribute (sleeve) \$25.00 ea Casket Panel Inserts \$325.00 Disaster Pouch \$125.00 Combo Air Tray (for Air Transportation of Human Remains Only) \$155.00 Shipping Air Tray (for Transportation of Casketed Remains Only) \$155.00 Metal Shipping Container (Protective) \$380.00 Temporary Grave Marker \$30.00 Clothing \$115.00 to \$335.00	Register Book (standard)	\$105.00
Personalized Memorial Folders (per 100). from \$105.00 to \$275.00 Acknowledgment Cards (per box). \$40.00 Catholic Prayer Cards. \$1.00 ea Laminated Bookmarks. \$6.00 ea. Video Tributes (hard case). \$40.00 ea. Video Tribute (sleeve). \$25.00 ea. Casket Panel Inserts. \$325.00 Disaster Pouch. \$125.00 Combo Air Tray (for Air Transportation of Human Remains Only) \$155.00 Shipping Air Tray (for Transportation of Casketed Remains Only) \$380.00 Temporary Grave Marker. \$30.00 Clothing. \$115.00 to \$335.00	Memorial Folders (per 100)	\$40.00
Acknowledgment Cards (per box) \$40.00 Catholic Prayer Cards \$1.00 ea Laminated Bookmarks \$6.00 ea Video Tributes (hard case) \$40.00 ea Video Tribute (sleeve) \$25.00 ea Casket Panel Inserts \$325.00 Disaster Pouch \$125.00 Combo Air Tray (for Air Transportation of Human Remains Only) \$155.00 Shipping Air Tray (for Transportation of Casketed Remains Only) \$155.00 Metal Shipping Container (Protective) \$380.00 Temporary Grave Marker \$30.00 Clothing \$155.00 to \$335.00	Personalized Memorial Folders (per 100)	from \$105.00 to \$275.00
Laminated Bookmarks Video Tributes (hard case) Video Tribute (sleeve) Casket Panel Inserts Disaster Pouch Combo Air Tray (for Air Transportation of Human Remains Only) Shipping Air Tray (for Transportation of Casketed Remains Only) Metal Shipping Container (Protective) Temporary Grave Marker \$30.00 Clothing \$115.00 to \$335.00	Acknowledgment Cards (per box)	\$40.00
Laminated Bookmarks Video Tributes (hard case) Video Tribute (sleeve) Casket Panel Inserts Disaster Pouch Combo Air Tray (for Air Transportation of Human Remains Only) Shipping Air Tray (for Transportation of Casketed Remains Only) Metal Shipping Container (Protective) Temporary Grave Marker \$30.00 Clothing \$115.00 to \$335.00	Catholic Prayer Cards	\$1.00 ea.
Video Tribute (sleeve)\$25.00 ea.Casket Panel Inserts\$325.00Disaster Pouch\$125.00Combo Air Tray (for Air Transportation of Human Remains Only)\$155.00Shipping Air Tray (for Transportation of Casketed Remains Only)\$155.00Metal Shipping Container (Protective)\$380.00Temporary Grave Marker\$30.00Clothing\$115.00 to \$335.00	Laminated Bookmarks	\$6.00 ea.
Video Tribute (sleeve)\$25.00 ea.Casket Panel Inserts\$325.00Disaster Pouch\$125.00Combo Air Tray (for Air Transportation of Human Remains Only)\$155.00Shipping Air Tray (for Transportation of Casketed Remains Only)\$155.00Metal Shipping Container (Protective)\$380.00Temporary Grave Marker\$30.00Clothing\$115.00 to \$335.00	Video Tributes (hard case)	\$40.00 ea.
Combo Air Tray (for Air Transportation of Human Remains Only) Shipping Air Tray (for Transportation of Casketed Remains Only) Metal Shipping Container (Protective) Temporary Grave Marker Sloop Sloop	Video Tribute (sleeve)	\$25.00 ea.
Combo Air Tray (for Air Transportation of Human Remains Only) Shipping Air Tray (for Transportation of Casketed Remains Only) Metal Shipping Container (Protective) Temporary Grave Marker Sloop Sloop	Casket Panel Inserts	\$325.00
Combo Air Tray (for Air Transportation of Human Remains Only) Shipping Air Tray (for Transportation of Casketed Remains Only) Metal Shipping Container (Protective) Temporary Grave Marker Sloop Sloop	Disaster Pouch	\$125.00
Metal Shipping Container (Protective) \$380.00 Temporary Grave Marker \$30.00 Clothing \$115.00 to \$335.00		
Metal Shipping Container (Protective) \$380.00 Temporary Grave Marker \$30.00 Clothing \$115.00 to \$335.00	Shipping Air Tray (for Transportation of Casketed Remains Only)	\$155.00
Temporary Grave Marker	Metal Shipping Container (Protective)	\$380.00
Clothing	Temporary Grave Marker	\$30.00
Solidified Remains \$1,995.00	Clothing	\$115.00 to \$335.00
	Solidified Remains.	\$1,995.00

Cash Advance Items

This list includes prices for certain items that you may ask us to buy for you, such as cemetery or crematory services, flowers or newspaper notices. The prices for items you select will be added to your Funeral Goods and Services Statement.

Georgia Death Certificates	First copy \$25.00 / Additional copies are \$5.00 ea.
Beautician/Hairdresser	\$100.00
Musician	
Sound Person (if needed)	\$100.00
Obituaries	\$0.00 & up
Clergy Honorarium	from \$200.00 to \$300.00
Flowers	\$100.00 & up
Air Transportation	\$300.00 & up
Vault Installation Fee	\$375.00 & up
Andersonville Cemetery Set Up Fee	\$350.00 & up
Tent & Chairs Set Up Fee for Private Cemeteries	\$250.00 & up
Opening/Closing Grave, Moving Slab/Concrete Removal	from \$350.00 to \$1,895.00

Veterans Specialists

The service that the brave men and women of our country provided is near and dear to the hearts of our staff at Heritage Memorial Funeral Home & Crematory. If your loved one was devoted to their values and their country, we're dedicated to helping you honor them in the way they deserve.

The Veterans Service Specialists

We arrange meaningful and respectful military services and are proud to help you through the smallest of details and toughest decisions. Having a plan in place helps ease the stress of your family members. We can help you plan your veterans funeral arrangements in full.

Respectful Services

We are proud to provide meaningful services for veterans, with a variety of amenities and functions to help you through difficult moments. Specializing in funeral and tribute care for a veteran and their family is how we share our gratitude for all they've done for the place we all call home.

The veterans specialists at Heritage Memorial Funeral Home & Crematory can help design a patriotic tribute to your loved one, including:

The completion of applications for veteran's benefits including the Presidential Memorial Certificate, Military Honors, and a veteran headstone or memorial marker

Coordinate and confirm the existing paid pre-plan funding benefits, which can help cover any expenses that may be deemed ineligible by the Veterans Administration

Coordinate service with the national or state veterans' cemeteries

Coordinate the necessary documentation by the family to request honors for the veteran

What Our Veterans Specialists Offer Our veterans specialists offer you:

- Professional services from our Funeral Director, and accompanying staff members
- Cremation services
- The transfer and professional care of your beloved veteran
- The use of our mortuary facilities and specialists for a gathering or visitation
- The use of our automotive equipment
- A memorial, tribute, or funeral ceremony
- Use of our online and interactive memorial website
- Customizable additional options which include a meaningful tribute video and specialized engraving

As dedicated veterans service specialists, Heritage Memorial Funeral Home & Crematory provides veterans with the honorable and respectful goodbye service they deserve. From assistance with the necessary documentation to helping design a memorial service that represents your loved one, our staff members are always here for you.

Testimonials

"When faced with one of the most difficult experiences of my life, Heritage Memorial Funeral Home was there for me. Respect, compassion, and professionalism were exemplified in every effort to assist my needs and concerns. I would highly recommend the staff as people who truly care."

Evvie

"I was offered quite a few options during the initial meetings, which I appreciated. I received a lot of information and was able to make informed decisions because of the helpful employees. They were all extremely respectful and quite friendly."

Wayne

"Heritage Memorial Funeral Home did a wonderful job making us feel comfortable and at ease throughout the whole process. The staff was very understanding and gentle. Thank you all."

Isaac

"The employees made my experience a mostly pleasant one. They showed compassion for my family and understood what we were going through and were able to tailor their care to that unique situation."

Karl

"I would say that Heritage Memorial Funeral Home completed their duties in assisting us very confidently in a way that put our minds at ease. I (and my siblings) are extremely thankful for all of the assistance that the staff here provided us with."

Thomas

Wanda

"Heritage Memorial Funeral Home was very kind to my family and I in a time of sadness and mourning. The staff was attentive to our needs and accommodating to any requests we made. I would certainly recommend them!"

"Having services here was a great experience. Everyone is so helpful, kind and caring. I couldn't of asked for more or anything to have gone better."

Tara

"I believe I can speak for all of my siblings when I say that the staff at Heritage Memorial Funeral Home did a great job communicating with all of us. Thank you for all of your help during our time of need."

Brian

"The personnel at HM were very attentive and accommodating to the family's needs and wishes. They sometimes did things that were above and beyond expectation."

Corev

"Beautiful service this weekend for my grandmother. Thank you for going above and beyond to make sure her funeral included everything that she wanted."

Julia

"Fantastic, caring and considerate people with a knack for easing a difficult time. Thank you."

Chris

"The staff at Heritage Memorial was sympathetic to the needs of my entire extended family. They were very capable in delicately communicating and meeting the diverse expectations of all. Heritage Memorial also performed above our expectations by assisting us in making arrangements for a viewing and service to be held in a different state. There duties were done with a confident experience that brought that reassurance to us all."

Robert

"I have used Heritage Memorial a few times now, and while I didn't have to, they are always great. Their employees are kind and meet our needs. They are just very compassionate people who know how to deal with grieving families and make them comfortable."

Dana

"The staff at Heritage Memorial Funeral Home was always available for me to answer any questions or concerns. They really made sure that all my needs were met and that put me at ease during a very hard time."

James

"Heritage Memorial was very professional and caring. They were there for me and helping with anything I asked about. I really appreciated everything they did for me."

Kyleigh

"The staff at Heritage Memorial Funeral Home really kept the personal needs of my family in mind. They were easy to reach when we needed to talk and overall were nice to work with."

Calla

"The staff at Heritage Memorial Funeral Home are both professional and caring at the same time. Since they work with situations like these everyday they were able to easily take the burden off of me since I was having difficulties gathering my thoughts."

Bradley

"Thank you Heritage Memorial Funeral Home for being so accommodating to our needs. It is very difficult to plan a funeral when you are grieving. But, it is even harder when you are out-of-state. I thank you for your time and patience."

Mary

"It is difficult to figure out everything that needs done and then to actually get it all done on time is another story. But the staff did an incredible job working with us to make sure that everything would be ready by the time of the service."

Terry

"Thank you. You were all very kind."

Marcie

